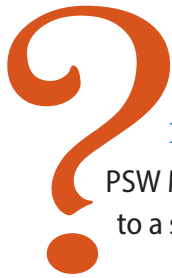


PSW Direct Admit Program: Skilled Nursing Facility



Did you know your practice can request a SNF direct admit?

PSW Medicare Advantage members can now be directly admitted to a skilled nursing facility (SNF) by their physician's office.

Preferred SNF partners must meet the requirements of five quality measures:

1. SNF star rating.
2. Rehospitalization rates.
3. Pressure ulcers.
4. Emergency room rates.
5. Discharge to community rates (rehospitalization post SNF discharge).

PSW's preferred SNF partnerships

PSW's preferred partnership with area skilled nursing facilities offers a unique **Direct Admit Program** that fills the gap between hospital and home by delivering the level of care needed to ensure a patient can return home safely when ready.

Most physician offices are not aware a direct SNF admit is an option for their Medicare Advantage patients. In fact, it can be a great option for ensuring your patient receives timely and quality care at a reduced cost and avoid unnecessary wait times or visits to the emergency department.

To support providers and practice staff, this guide provides the required information to ensure a smooth direct admission process for your patient – and you.

Contact the PSW Care Management Department

CALL FOR DIRECT ADMIT EVALUATION

Weekdays:
▶ 360-786-8690

Weekends:
▶ 360-742-4149

OR

Fax:
▶ 360-786-8751

Email:
▶ CM-TEAM@pswipa.com

Preauthorization request forms available online at:
▶ www.pswipa.com

Why direct admission to skilled nursing facilities?

- Patients have lower 30-day hospitalization rates.
- Patients have lower 30-day emergency department visit rates.
- Patients have lower 30-day SNF readmissions.

Value to your patient:

Aligns PSW incentives and provides gain-sharing opportunities.

All direct admit patients receive:

- Intensive case management.
- Weekly face-to-face visits by PSW Nurse Case Managers.
- Continued care coordination with provider office.

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How to direct admit a patient to a preferred skilled nursing facility

■ CALL FOR DIRECT ADMIT EVALUATION

Weekdays ▶360-786-8690 Telephone weekends ▶360-742-4149
OR

■ Download a preauthorized request form at www.pswipa.com.

■ Fax the completed preauthorization request form along with additional required documents (see below) to PSW Care Management Department at 360-786-8751. A response will be issued within 24 hours of the request.

The requesting provider must include the following:

- Admit diagnoses / reason for admission or brief history.
- Current clinical: PT / OT / SLP and nursing notes.
- Anticipated discharge plan / goal of patient / anticipated discharge date.

Preferred partner skilled nursing facilities

Manor Care

Location: 4524 Intelco Loop SE Lacey WA 98503
Telephone: 360-491-9890
Website: www.heartland-manorcare.com/locations/manorcare-health-services-lacey/

Mother Joseph Care Center

Location: 3333 Ensign Rd NE Olympia WA 98506
Telephone: 360-493-4900
Website: www.washington.providence.org/senior-care/mother-joseph-care-center/

Panorama Skilled Nursing

Location: 1751 Circle Lane Lacey WA 98503
Telephone: 360-456-0111
Website: <http://panorama.org>

Roo Lan Health Care

Location: 1420 Carpenter Rd SE Lacey WA 98506
Telephone: 360-491-1765
Website: <http://www.roolan.com/>

About the PSW Care Management Department

Care Management Department

- Medical Directors
- Director, Care Management
- Nurse Case Managers
- Care Navigators
- Quality Improvement and Medical Management Committee

Services:

- Care management
- Utilization management
- Authorizations and referrals
- Quality oversight
- Social work support

Strategies:

Designed to coordinate care, assist patients and support communication, including:

- Identifying high risk patients per predetermined criteria within a population(s)
- Assessing social determinants of health as applicable
- Aligning care management services to meet needs
- Integrating appropriate personnel to deliver the needed services; and
- Continued monitoring of patient as required

2018 initiatives:

- Reduce hospital readmissions
- Comprehensive care management – improve delivery coordination, prospective identification of patients
- Address social determinants of care via community health workers
- Incorporate evidence-based practices into medical management protocols
- Advance care planning