PSW Direct Admit Program: Skilled Nursing Facility

Did you know your practice can request a SNF direct admit?

PSW Medicare Advantage members can now be directly admitted to a skilled nursing facility (SNF) by their physician's office.

**PSW’s preferred SNF partnerships**

PSW’s preferred partnership with area skilled nursing facilities offers a unique Direct Admit Program that fills the gap between hospital and home by delivering the level of care needed to ensure a patient can return home safely when ready.

Most physician offices are not aware a direct SNF admit is an option for their Medicare Advantage patients. In fact, it can be a great option for ensuring your patient receives timely and quality care at a reduced cost and avoid unnecessary wait times or visits to the emergency department.

To support providers and practice staff, this guide provides the required information to ensure a smooth direct admission process for your patient – and you.

**Preferred SNF partners must meet the requirements of five quality measures:**

1. SNF star rating.
2. Rehospitalization rates.
3. Pressure ulcers.
4. Emergency room rates.
5. Discharge to community rates (rehospitalization post SNF discharge).

**Why direct admission to skilled nursing facilities?**

- Patients have lower 30-day hospitalization rates.
- Patients have lower 30-day emergency department visit rates.
- Patients have lower 30-day SNF readmissions.

**Value to your patient:**

Aligns PSW incentives and provides gain-sharing opportunities.

**All direct admit patients receive:**

- Intensive case management.
- Weekly face-to-face visits by PSW Nurse Case Managers.
- Continued care coordination with provider office.

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How to direct admit a patient to a preferred skilled nursing facility

CALL FOR DIRECT ADMIT EVALUATION
Weekdays 360-786-8690  Telephone weekends 360-742-4149
OR
Fax the completed preauthorization request form along with additional required documents (see below) to PSW Care Management Department at 360-786-8751. A response will be issued within 24 hours of the request.
The requesting provider must include the following:
- Admit diagnoses / reason for admission or brief history.
- Current clinical: PT / OT / SLP and nursing notes.
- Anticipated discharge plan / goal of patient / anticipated discharge date.

Preferred partner skilled nursing facilities

Manor Care
Location: 4524 Intelco Loop SE  Lacey WA 98503
Telephone: 360-491-9890
Website: www.heartland-manorcare.com/locations/manorcare-health-services-lacey/

Mother Joseph Care Center
Location: 3333 Ensign Rd NE  Olympia WA 98506
Telephone: 360-493-4900
Website: www.washington.providence.org/senior-care/mother-joseph-care-center/

Panorama Skilled Nursing
Location: 1751 Circle Lane  Lacey WA 98503
Telephone: 360-456-0111
Website: http://panorama.org

Roo Lan Health Care
Location: 1420 Carpenter Rd SE  Lacey WA 98506
Telephone: 360-491-1765
Website: http://www.roolan.com/

About the PSW Care Management Department

Care Management Department
- Medical Directors
- Director, Care Management
- Nurse Case Managers
- Care Navigators
- Quality Improvement and Medical Management Committee

Services:
- Care management
- Utilization management
- Authorizations and referrals
- Quality oversight
- Social work support

Strategies:
Designed to coordinate care, assist patients and support communication, including:
- Identifying high risk patients per predetermined criteria within a population(s)
- Assessing social determinants of health as applicable
- Aligning care management services to meet needs
- Integrating appropriate personnel to deliver the needed services; and
- Continued monitoring of patient as required

2018 initiatives:
- Reduce hospital readmissions
- Comprehensive care management – improve delivery coordination, prospective identification of patients
- Address social determinants of care via community health workers
- Incorporate evidence-based practices into medical management protocols
- Advance care planning