

PSW's Care Management is the connection between you and your provider.

Physicians of Southwest Washington (PSW) provides the medical management for your health plan. Our Care Management Team works with you and your provider to fill the gaps in the traditional health plan system by offering a range of services that are designed to meet your individual needs.

PSW services are complimentary.

Transitional Care Management (TCM)

PSW Care Navigators are able to assist you with care coordination after an emergency room visit, an inpatient hospital stay, or a skilled nursing facility (SNF) stay.

- ▶ Assistance with appointment scheduling
- ▶ Reviewing communication with your provider
- ▶ Identifying resources to overcome barriers in care. Such as: transportation, home assistance, access to medications & more

Comprehensive Case Management

PSW Nurse Case Managers and Care Navigators work collaboratively with your provider to meet your health needs.

- ▶ Health education and advocacy
- ▶ Coaching for chronic health conditions
- ▶ Care coordination
- ▶ Care resources
- ▶ Support in continued wellness

Remote Patient Monitoring (RPM)

Using technology - outside the traditional healthcare setting to support patients diagnosed with congestive heart failure (CHF) or chronic obstructive pulmonary disease (COPD).

Advance Care Planning (ACP)

Building a plan to inform your family and healthcare providers about your preferences.

Patient Care Binders

Patient care binders are an organizational tool created by the PSW Care Management Team to help keep track of appointments, medications, medical records and individual health care needs.

learn more
pswipa.com